

LEADERSHIP IN TIMES OF CONSTANT CHANGE AND CHALLENGE

1. Lessons learned from my grandmother. Grocery store confrontation. The importance of having someone believe in you.

"Most people go to their graves with their music still inside them"
- Oliver Wendell Holmes

Leadership lesson: Leaders do not convince people to believe in them. Leaders find ways to inspire people to believe in themselves.

2. Lessons learned from SGT Parker in Vietnam.

"Do I have the ability to make a difference? If so, then what is my response to this ability? Responsibility is not only what we owe to others. Responsibly is what we owe to ourselves."

Leadership lesson: The word responsibility is made up of two words, response, and ability. We all have abilities, when we find ourselves in a difficult situation, we must ask ourselves.



3. Lessons learned from Art Honeyman. Civil disobedience to an unfair law in a restaurant in Portland Oregon 1971.

Leadership lesson: "There are no cons for doing the right thing. There are only cons for doing nothing."

4. Lessons learned from survivors of Sept 11, 2001, World Trade Center. A respected supervisor led his team out of a burning Trade Tower to safety.

"Leadership is a potent combination of strategy and character. But if you must be without one, be without the strategy".

- General Norman Schwarzkopf

Leadership lesson: The importance of character and relationships in leadership. "People are more important than things."

5. The greatest lesson learned from leaders I have learned.

"When someone doubts your worth, it may motivate you to do better to prove them wrong. But when someone believes in you, it inspires you to achieve the impossible to prove them right. Believe in someone today. Stand back and watch what happens."

- Dr. Richard Pimentel